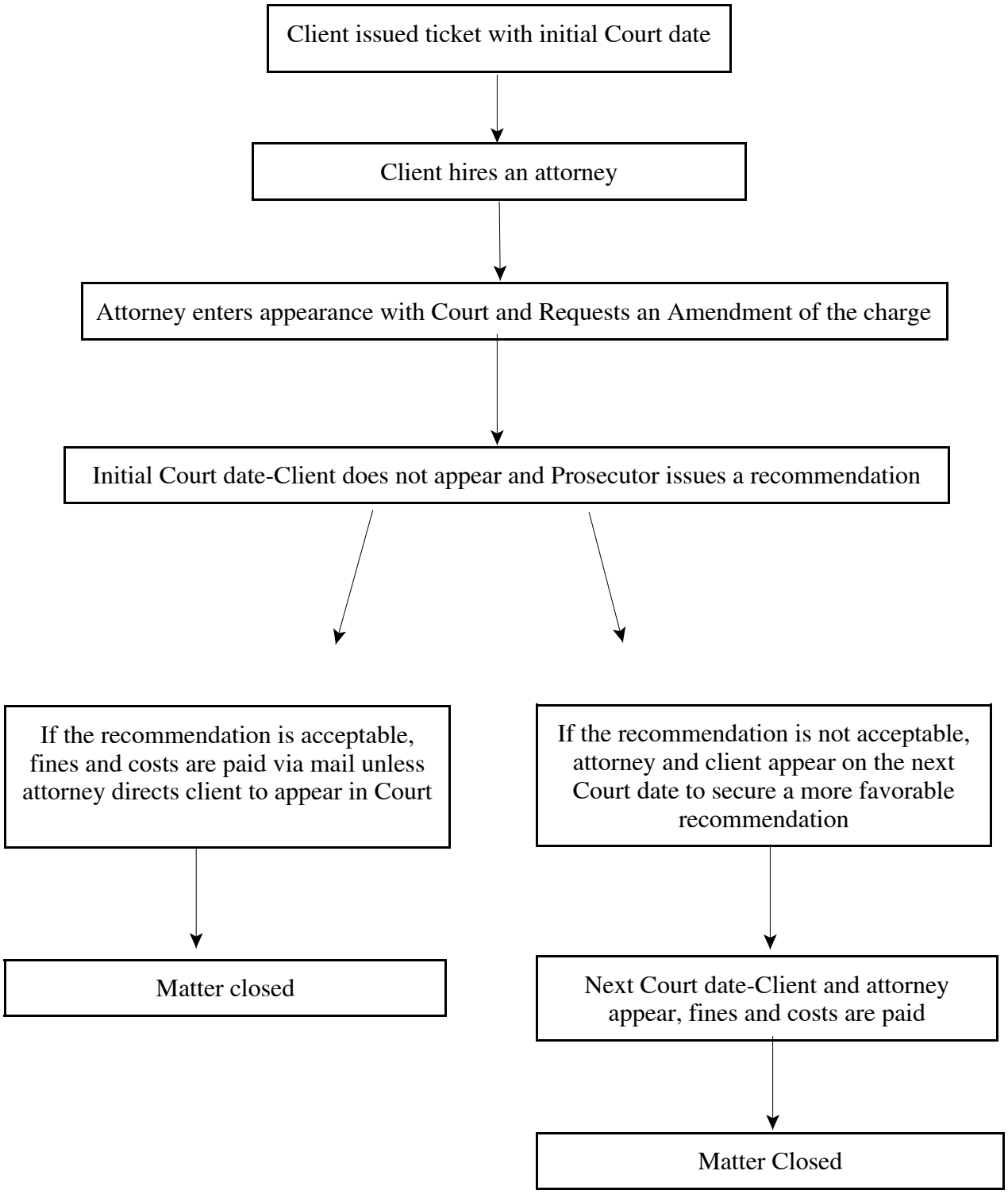TRAFFIC CASE FLOWCHART